

STATE OF CONNECTICUT

Consumer Advisory Board

Meeting Agenda
Thursday, May 15, 2014
9:00 – 11:00 a.m.

Location: Old Judiciary Room, State Capitol, 210 Capitol Avenue, Hartford

Dial In: 866-453-1503, **Code:** 8370195#

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| 1. Public Comment | 10 minutes |
| 2. Correspondence | 5 minutes |
| 3. Approval of summary from April 23, 2014 meeting | 5 minutes |
| 4. Status of consumer nominations to the CAB, Steering Committee and work groups | 10 minutes |
| 5. Discussion of CAB Principles | 30 minutes |
| 6. Process for communicating consumer concerns and questions | 20 minutes |
| 7. Discussion of issue briefs | 25 minutes |
| 8. Planning for May 27 th Consumer Advisory Board Meeting | 15 minutes |

**Please take time to read the CAB Principles and the four issue briefs prior to the meeting and come with questions, notes for improvement for the principles and questions and concerns that you might have regarding the issue briefs that you feel the CAB should address*